Certified Knowledge Manager

Delivery Method :
Online and Classroom
Code : CKM
Duration : 1 day for online module and
5 days for class room module

What you will learn

The CKM program is KM Institute's flagship course, delivered in up to 15 countries yearly, with many thousands Certified since 2001. This five day certification course has been delivered by internationally acclaimed speaker/instructor Douglas Weidner and other expert faculty members approved by the KM Institute.

The CKM is ideal for anyone tasked to lead or improve a KM initiative - anyone interested in gaining a solid grasp of common KM principles at an advanced level with actual "hands-on" experience performing KM.

There are no prerequisites, and no technical background is required. CKM Graduates range from newcomers to seasoned KM managers and practitioners, content managers, project managers, IT as well HR professionals. We serve individuals and teams from the public, military and private sectors, non-profits and NGO's.

The CKM is offered by the KM Institute in collaboration with JKR Centre of Excellence for Engineering and Technology (CREaTE) and Sharma Management International, KMI Authorised Training Partner.

Why Become a Certified Knoledge Manager?
Regardless of your organization's size, structure or purpose, we provide you with the knowledge and skills to lead successful, real-world KM initiatives. And, whether you are new or advanced, anyone can start!

Perform KM using proven tips/tools anyone can use
Build collaborative environments; better communication, spark innovation
Transform your organization into a rapid-learning environment
Develop innovative ways to motivate your staff with quick wins
Create the KM Vision for your company, including a solid strategy to get there
Initiate with your peers successful Communities of Practice
Discover usable, real-world KM principles and keys to success

Module Outline

• Theme I – Implement Grassroots KM

• Theme II – The KMBOK Methodology and Knowledge Maturity

• Theme III- Perform KM

• Theme IV – Special Study Topics, Enrichment and Knowledge Nuggets

Audience Profile

This program will be very useful for senior managers or those who are responsible for KM implementation in the workplace, HR managers, competency development and training managers, librarians, IT professionals .

Session Dates & Venue

Online Course module –
24 August 2017 , Kuala Lumpur
Classroom module –
25 – 30 September 2017,
JKR Centre of Excellence for Engineering and Technology (CREaTE), Alor Gajah Melaka
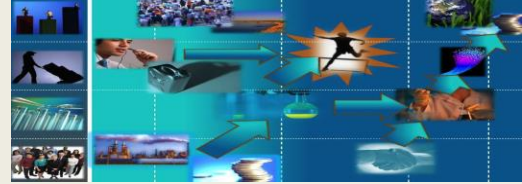
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Theme I: Implement Grassroots KM

(To be studied prior to attendance and reviewed during the workshop, along with related exercises)

This section introduces the concept of knowledge age learning and knowledge age imperative. Participants will begin to understand KM fundamentals and principles as well as on Latest techniques of KM start up and Advanced KM Methodology

Theme II: KMBOK Methodology and Knowledge Maturity

Outlines key stages involved and considerations that have to be made in developing an organizational level roadmap for implementation of knowledge management in the organization. The stages will be discussed within the context of how they relate to one another and why they have to be considered in detail when developing the overall roadmap
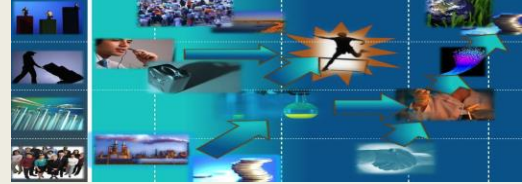
Theme III: Perform KM (KM Competencies and Associated KM "Bull"

Provides guidance on how to perform a KM Audit, Create K Maps, develop KM Vision and KM Strategy. In addition it covers developing additional competencies such as transformational leadership and strategy, knowledge assessment and evaluation, culture and communication, collaboration And communities as well as knowledge asset management

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Day 4 - Theme IV: Study Special Topics, Enrichment Knowledge Nuggets

This section covers key KM techniques such as story telling and appreciative enquiry. It also Covers KM sciences including axilology/epistemology, ontology and complex theory. Sections Relating to intellectual property as well as emerging KM technologies will be covered as well

Theme IV: KMBOK Methodology and Knowledge Maturity

Outlines key stages involved and considerations that have to be made in developing an organizational level roadmap for implementation of knowledge management in the organization. The stages will be discussed within the context of how they relate to one another and why they have to be considered in detail when developing the overall roadmap

Knowledge Hub

Knowledge Hub
- Continuous Learning
- Video Presentations
- News and Events
- Connect with KMI Experts!

Leadership | Rethink | Solutions | Innovation | Culture | Collaborate
Content | Evaluation | Architecture | Retention | Best Practices | KM Research

Competency Area "Enrichment Knowledge Nugget"
videos, as referenced in Theme IV, reside in our Learning Management System, within the Knowledge Hub. As new material is available, we add it to the Hub and send regular announcements as they come online.
– New and emerging KM topics, enhancements to the CKM program and opportunities to connect with your fellow CKM grads.

Facilitator Profile –
Dr Rumesh Kumar, PMP, CST

Dr Rumesh Kumar is a

- ❖ Certified Professional Trainer
- ❖ Certified Knowledge Manager
- ❖ Certified Project Management Professional
- ❖ ScrumStudy Certified Trainer
- ❖ Certified Tetramap facilitator

He specializes in the areas of project management, knowledge management and organizational diagnostics His dissertation topic for the doctorate program he undertook with the University of South Australia in 2004 was on Knowledge Management and Organizational Learning. He was trained in Knowledge Management under Douglas Weidner, the founder of Knowledge Management Institute and has been approved to conduct Knowledge Management Certification programs by the Knowledge Management Institute USA.

The Pembangunan Sumber Manusia Berhad, PSMB, recognizes the training courses conducted by him as a fully recognized certification program. In addition to conducting the CKM course, he conducts project management courses such as stakeholder management, risk management and project management planning.

Dr Rumesh is presently involved in undertaking knowledge management framework development, post project reviews, and performance improvement based on knowledge management principles for corporations and government sector agencies.

He has conducted training programs in Knowledge Management and Project Management for many well-known and reputable organizations both in Malaysia as well as abroad. He has designed, developed as well as conducted training programs for well over 2,500 executives in numerous multinationals, government linked as well as business enterprises in the areas relating to managing people and business strategies both in Malaysia and abroad.

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Registration Form

No	Name of Participant	Department/Unit	Designation	E mail

	Early Bird Price (RM)*	Introductory Normal Price (RM)	No of Participants	Total Payment
Course Fee	RM 6,750	RM 7,000		

* Early Bird Price applies when registration made **before 3RD August 2017**

Cheques must be in Ringgit Malaysia (RM) and made payable to SHARMA MANAGEMENT INTERNATIONAL SDN BHD or you can bank in direct into our company account @ Public Bank| Account No: 3153130634 and email the bank in slip to rajesh@sharma.com.my

Name of Contact Person: ....

Designation:……………………………………………………..

E mail :……………………………………………………………

Contact No:……………………………………………………….

Organization: ....

HRDF CLAIMABLE ✓

PEMBANGUNAN SUMBER MANUSIA BERHAD